**CASE 4 – OPERATOR**

**C’ Phase**

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| **Trainees’ ROLE:** | **Professional, Psychologist, dedicated CAN-MDS Operator in the Shelter for Abused Women (accredited NGO) where you are working** |
| **History:** | Ms Kathy X. comes along with her teenage daughter Tiffany to the Shelter where you are working after a violent episode with Kathy’s boyfriend, Ray. |
| **SETTINGS:** | **Place:** Your office in the Shelter  **Conditions:** Kathy came to the shelter after a violent episode in her house with her boyfriend.  **When:** During the intake |

***Kathy starts to describe what happened***

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| **Exercise:** | **Please record the incident. The record is made in the context of a national surveillance system for child abuse and neglect.** |

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| **Instruction:** | **Try to collect the information for the data elements included in the *“Incident Record\_Case 4\_Phase C”* by using the e-CAN-MDS application.**  You have 15 min available. |

* **Before starting the recording, explain to the person who you are interviewing that you will ask some questions in order to record the case in the system currently in place, which is a necessary step for further administration of the case**

**Note**

**Take care in advance in order for each trainee to has access in a computer**

* with internet connection (in case that you are going to use the online application [www.can-via-mds.eu](http://www.can-via-mds.eu))
* with installed the CAN-MDS application (for single computer use)

**Provide each trainee in advance**

* with username and password for entering the e-CAN-MDS
* with the CAN-MDS Operator’s Manual and the CAN-MDS Data Collection Protocol